



April 14, 2020

We continue to monitor the impact and spread of COVID-19 and we want to assure you that Healthy Start and our other associated programs are continuing to provide services during this challenging time. We are following best practices set forth by the CDC, the Florida Department of Health, and the Florida Association of Healthy Start Coalitions. It is and always has been our number one priority to help pregnant women stay healthy throughout their pregnancies and deliver healthy babies. Now more than ever our mission is crucial.

Our CONNECT Team and our Service Providers are working together to contact new participants and offer services. Our home visiting services are temporarily being provided through individual video conferencing, secure text messaging, and over the phone education. Internal security and safety protocols are in place regarding technology, working remotely, and HIPAA guidelines. Thus far, our Service Providers have reported great success in using the above methods to remain in contact with our participants.

Please continue to send your referrals via fax or encrypted email to our CONNECT team so they may contact the client and forward them to the most appropriate home visiting program based on that client’s needs.



We will continue to keep you informed as things change and encourage you to contact us with any questions or concerns. We appreciate your patience and understanding.

*Thank you!*

***The Central Healthy Start Coalition & the Healthy Start Coalition of North Central Florida***

**How to refer a family to CONNECT:**

Call at 877-678-9355

Fax referral form to 352-313-6513 or

Send a referral form via encrypted email to [connect@wellflorida.org](mailto:connect@wellflorida.org)

**Central Healthy Start** serves Citrus, Hernando, Lake and Sumter Counties.

**Healthy Start of North Central Florida** serves Alachua, Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Marion, Putnam, Suwannee and Union Counties.

**Central Healthy Start Contacts**

Blaire Cope, Community Relations

352-228-9047 or [bcope@wellflorida.org](mailto:bcope@wellflorida.org)

\*Community partners, events, referral forms

Myschelle Baker, Provider Relations

352-727-3169 or [mbaker@wellflorida.org](mailto:mbaker@wellflorida.org)

\*OB office, hospital, questions about screening

**Healthy Start of North Central Florida Contacts**

Erin Peterson, Community Liaison

352-727-0711 or [epeterson@wellflorida.org](mailto:epeterson@wellflorida.org)

\*Community partners, events, referral forms

Karen Woulf, Provider Liaison

386-867-4640 or [kwoulf@wellflorida.org](mailto:kwoulf@wellflorida.org)

\*OB office, hospital, questions about screening