



STRATEGIC PLAN

MISSION STATEMENT: Making homelessness “Rare, Brief and Non-Recurring” using the Housing First Model

- Goal 1: Increase Capacity
- Goal 2: Systems Advocacy
- Goal 3: Quality Assurance
- Objective: Partnerships & Funding
- Objective: Education and Awareness
- Objective: Data & Written Standards

**FL-520 - Citrus, Hernando,
Lake, Sumter Counties CoC**

MFHC Governing Board and CoC Ending Homelessness Meeting

Friday, August 23, 2019 9:00 -11:00 AM

1. Call to Order, Welcome and Introductions Robert Morin
2. Approval of Minutes Robert Morin
3. Standing Committee Reports
 - A. Veterans' Committee - Establishment Stephen Teaster
 - B. Coordinated Access & MFIN Committee Melissa Simmes
 - C. Performance Committee Steve Smith



MFHC Governing Board and CoC Ending Homelessness Meeting

Friday, August 23, 2019 9:00 -11:00 AM

4. Strategic Plan

- Review of Governing Board Charter
- Updates on Items from the CoC Plan

Robert Morin
Barbara Wheeler

5. MFHC Lead Agency Update

- FY2019 CoC HUD NOFA Competition Discussion
 - Racial Disparities
- Upcoming Events

Barbara Wheeler



MFHC Governing Board and CoC Ending Homelessness Meeting

Friday, August 23, 2019 9:00 -11:00 AM

- | | |
|---|----------------|
| 6. Membership Input – <i>Gaps in Service, Ideas, etc.</i> | Provider Input |
| 7. Next Meeting Date – September 27, 2019 | Robert Morin |
| 8. Adjourn | Robert Morin |

If you cannot attend in person, please join the meeting from your computer, tablet or smartphone.

CoC Ending Homelessness Meeting

Please join my meeting from your computer, tablet or smartphone.

<https://global.gotomeeting.com/join/393933797>

You can also dial in using your phone. United States: (636) 277-0136

Access Code: 393-933-797



Call to Order, Welcome, & Introductions



Approval of Minutes

- CoC Ending Homelessness & Governing Board Minutes



Standing Committee Reports



Veterans' Committee - Establishment

by: Stephen Teaster



Invitations Mailed



- Citrus County BOCC
- Hernando County BOCC
- Lake County BOCC
- Sumter County BOCC

- VA Center - Gainesville
- VA Center - Tampa
- VA Center - Orlando
- Saint Vincent de Paul CARES

Coordinated Access System and Mid Florida Information Network Report

by: Melissa Simmes



Coordinated Access



CAS Policy Change

Existing Policy language:

Rapid Re-housing participants are prioritized by their SPDAT score, income (based on receiving programs), veteran status or family status.

Recommended Changes:

Rapid Re-housing participants are prioritized by their VI-SPDAT score, *income (based on receiving programs)*, veteran status or family status. Should a VI-SPDAT be conducted by an SSVF provider and the veteran is determined to be ineligible for SSVF funding, then a SPDAT must be completed by MFHC before the veteran can be referred for ESG or Challenge grant RRH funding.



Mid Florida Information Network (MFIN)



Request approval of changes resulting from the annual review of MFIN Policies & Procedures

- Policies with Recommended Changes
- New Policy 601.5 Data Collection for Grant Funded Projects



MFIN Policies with Recommended Changes

- MFIN Roles & Responsibilities
 - Policy 203 - Agency Staff Roles & Requirements
 - Policy 204 - End User Roles & Responsibilities
 - Policy 206 - MFIN Minimum Technical Requirements
- User Administration
 - Policy 402 - User Training
 - Policy 403 - Usernames
 - Policy 403.1 - User License Administration
- Security Plan
 - Policy 501.2 - Security Training



MFIN Policies with Recommended Changes continued

- Security Plan
 - Policy 501.2 - Security Training
- Data Quality Plan
 - 601 - Data Quality Plan
 - 601.3 - Utilization Report
 - 602.1 - Federal Grantees and Sub-Grantees of MFHC
 - 602.2 - Annual Homeless Assessment Report
 - 602.3 - Annual Point in Time and Housing Inventory Counts



NEW POLICY 601.5

POLICY:

Department of Housing and Urban Development (HUD) has specific data collection standards for grant funded projects entering into HMIS. In addition to HUD, the Department of Health and Human Services and the Department of Veteran Affairs also have specific data collection standards in addition to HUD's standards. The State of Florida also requires HMIS data entry for its grant funded projects, following HUD's data standards. Mid Florida Homeless Coalition has additional data entry requirements for funding originating from or passing through its office.



Performance Report

by: Steve Smith



Show Me The Money

| Grant | Type | Subgrantee | Grant Amount | Spent As Of 07/31/19 | Balance | % Spent to Date |
|---------------|----------------|-----------------------------|---------------------|----------------------|---------------------|-----------------|
| ESG \$257,000 | | | | | | |
| | RRH | St. Vincent de Paul CARES | \$182,608.28 | \$2,404.50 | \$180,203.78 | 1.30% |
| | Administration | | \$1,969.55 | \$0.00 | \$1,969.55 | |
| | | | | | | |
| | RRH | United Way of Citrus County | \$44,624.50 | \$4,621.39 | \$40,003.11 | 10.25% |
| | Administration | | \$446.25 | \$0.00 | \$446.25 | |
| | | | | | | |
| | RRH | LifeStream Behavioral | \$14,347.22 | \$11,913.89 | \$2,433.33 | 83.04% |
| | | | | | | |
| | HMIS | MFHC | \$2,570.00 | \$147.41 | \$2,422.59 | 12.91% |
| | Admin | | \$10,434.20 | \$1,531.06 | \$8,903.14 | |
| | | | \$257,000.00 | \$20,618.25 | \$236,381.75 | 8.02% |
| | | | | | GOAL: | 8.33% |



Show Me The Money

| Grant | Type | Subgrantee | Grant Amount | Spent As Of 07/31/19 | Balance | % Spent to Date |
|---------------------------------|------------------|-----------------------------|---------------------|----------------------|---------------------|-----------------|
| Challenge Grant \$143,385.82 | | | | | | |
| | Program Need-CAS | MFHC | \$10,000.00 | \$778.58 | \$9,221.42 | 7.79% |
| | Service Need-HL | MFHC | \$40,320.32 | \$2,873.29 | \$37,447.03 | 7.13% |
| | Housing Need | | \$59,159.68 | \$6,195.93 | \$52,963.75 | 10.47% |
| | | Dawn Center | 6,573.30 | \$2,707.97 | \$3,865.33 | 41.20% |
| | | LifeStream Behavioral | 1,487.96 | \$1,487.96 | \$0.00 | 100.00% |
| | | United Way of Citrus County | 19,719.89 | \$2,000.00 | \$17,719.89 | 10.14% |
| | | St. Vincent de Paul CARES | 31,378.53 | \$0.00 | \$31,378.53 | 0.00% |
| | Administration | | \$9,520.00 | \$1,091.91 | \$8,428.09 | 11.47% |
| | | MFHC | 7,876.68 | \$1,091.91 | \$6,784.77 | 13.86% |
| | | St. Vincent de Paul CARES | 1,643.32 | \$0.00 | \$1,643.32 | 0.00% |
| | | | \$119,000.00 | \$18,227.55 | \$108,060.29 | 15.32% |
| | | | | GOAL: | 8.33% | |



Show Me The Money

| Grant | Type | Subgrantee | Grant Amount | Spent As Of 07/31/19 | Balance | % Spent to Date |
|--|----------------------|--------------------------------|--------------------|----------------------|--------------------|-----------------|
| TANF Homeless Prevention Grant \$38,000 | Financial Assistance | MFHC (serving Hernando County) | \$8,184.65 | \$0.00 | \$8,184.65 | 1.21% |
| | Case Management | | \$175.35 | \$0.00 | \$175.35 | |
| | Administration | | \$1,140.00 | \$114.77 | \$1,025.23 | |
| | Financial Assistance | United Way of Citrus County | 8,256.86 | \$875.00 | \$7,381.86 | 9.21% |
| | Case Management | | \$1,243.14 | \$0.00 | \$1,243.14 | |
| | Financial Assistance | United Way of Lake & Sumter | \$19,000.00 | \$746.42 | \$18,253.58 | 3.93% |
| | | | \$38,000.00 | \$1,736.19 | \$36,263.81 | 4.57% |
| | | | | | GOAL: | 8.33% |



MFHC Coordinated Access - By Name List

Measure #3: Number of Homeless Households

| County | Oct 25, 2018 | Dec 31, 2018 | Mar 31, 2019 | May 20, 2019 | Jul 15, 2019 | Aug 19, 2019 |
|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Citrus | 262 | 292 | 177 | 202 | 226 | 117 |
| Hernando | 339 | 372 | 408 | 421 | 464 | 505 |
| Lake | 273 | 340 | 402 | 416 | 501 | 367 |
| Sumter | 12 | 12 | 13 | 14 | 17 | 13 |
| Total | 886 | 1,016 | 1,000 | 1,052 | 1,208 | 1,002 |





Strategic Plan

Governing Board

❖ Governance Charter Update



Recommendation for Update Governance Charter

A combined Governing Board and Continuum of Care Meeting of the FL-520 – Citrus, Hernando, Lake, Sumter Counties CoC was held on Friday, July 26, 2019. As a part of the annual review of the Governance Charter, **it was recommended that a change be made to the following section by replacing the “up to thirteen (13) members” with “at least thirteen (13) members”.**

IV. THE GOVERNING BOARD

A. BOARD MEMBERSHIP AND ELECTION

2. There will be up to thirteen (13) members of public & private sectors vested in homelessness issues throughout the four (4) county area. The Governing Board will include the following:

- a) At least one (1) currently or formerly homeless person (in accordance to the current definition of homeless by HUD), and
- b) At least one (1) ESG-funded agency representative;

This change will allow the Governing Board to expand to meet the needs of the CoC.



Governing Board Members

| Name | Representing | County Represented | Year Joined | End of Term |
|---|--|--------------------|-------------|-------------|
| Robert Morin Eustis City Council | Florida League of Cities | Lake | 2017 | 2020 |
| Melissa Simmes Advent Health Waterman | Hospitals | Lake | 2017 | 2020 |
| Sherri Goodwin Lutheran Services Florida | Mental Health and Substance Abuse | 4 Counties | 2019 | 2021 |
| Cara Meeks WellCare Health Plans | | 4 Counties | 2019 | 2021 |
| Barbara Venditto Dawn Center | Non-CoC Funded Victim Service Providers | Hernando | 2019 | 2021 |



Governing Board Members

| Name | Representing | County Represented | Year Joined | End of Term |
|--|--|--------------------|-------------|-------------|
| Paula Anspach Realtors Assoc. of Citrus County | Affordable Housing | Citrus | 2019 | 2021 |
| Veda Ramirez Hernando County Government | Local Government Staff/Officials | Hernando | 2016 | 2020 |
| Dr. Alan Holden United Way of Lake & Sumter Counties | Other homeless subpopulation advocates; Funder | Lake & Sumter | 2019 | 2021 |
| Jessica Peters, Benes Career Academy | Education | Hernando | 2019 | 2021 |



Governing Board Members

| Name | Representing | County Represented | Year Joined | End of Term |
|---|---|--------------------|-------------|-------------|
| Steve Smith Provident Housing Solutions, Inc. | Affordable Housing | Lake | 2019 | 2021 |
| Stephen Teaster, Esq., Office of the Criminal Conflict and Civil Region Counsel | Other homeless subpopulation advocates | Citrus | 2019 | 2021 |

- Mainstream service providers whose agencies impact and are impacted by homelessness;
- Those with access to critical resources;
- Those who bring homeless and housing expertise
- At least one (1) ESG-funded agency representative
- Community Leaders



FL-520 - CoC Plan Update



→ GOAL 1: CoC Engagement

- ◆ Increased engagement shown by the expansion of the Governing Board
- ◆ Jail - conducting VI-SPDAT assessments at Sumter County jail and contacting other jails to establish same process (those who are homeless prior to entry)
- ◆ Hospitals - have conducted VI-SPDAT assessments at Citrus Memorial Hospital and plan to contact other hospitals to establish this relationship
- ◆ See list of organizations that HUD would like to see participating
- ◆ NEED TO THINK ABOUT WHAT WILL BRING ORGANIZATIONS TO THE TABLE (MEETINGS)

Membership Drive

| | | | |
|--|--|---|---|
| Hospital(s) | Youth Advocates | Law Enforcement | Local Jail(s) |
| CDBG/HOME/ESG Entitlement Jurisdiction | EMS/Crisis Response Team(s) | Mental Health Service Organizations | Substance Abuse Service Organizations |
| Street Outreach Team(s) | Mental Illness Advocates | Disability Advocates | Public Housing Authorities |
| CoC Funded Youth Homeless Organizations | Non-CoC Funded Youth Homeless Organizations | Local Government Staff/Officials | School Administrators/ Homeless Liaisons |
| Disability Service Organizations | Non-CoC Funded Victim Service Providers | Domestic Violence Advocates | Substance Abuse Advocates |
| Lesbian, Gay, Bisexual, Transgender Advocates | LGBT Service Organizations | Agencies that serve survivors of human trafficking | Other homeless subpopulation advocates |
| Affordable Housing Developer(s) | | Homeless or Formerly Homeless Persons | |



FL-520 - CoC Plan Update



→ GOAL 2: System Advocacy

- ◆ VI-SPDAT trainings have been scheduled and are being provided
- ◆ Diversion trainings are being provided at Provider Meetings
- ◆ Plans are underway to hold a conference on December 13th to address other training needs
- ◆ Discharge Planning - PATH Outreach team working closely with LSF to assist those who are high utilizers of the CSU (Baker Act facilities)
- ◆ Governing Board Membership has been increased - need at least two additional members



FL-520 - CoC Plan Update



→ GOAL 3: Quality Assurance

- ◆ The Coordinated Access System (CAS) has been operating, the committee is meeting monthly to monitor and make changes as needed, and an official Evaluation is being developed.
- ◆ Providers of financial assistance are provided with resource information through the MFHC distribution list, and are encouraged to follow up with participants assisted
- ◆ End Chronic Homelessness continues to be a challenge without documentation to know how many meet HUD's definition
- ◆ End Veterans' Homelessness - continue making good strides



FL-520 - CoC Plan Update



→ GOAL 3: Quality Assurance - continued

- ◆ Rapidly Rehouse Households with Children within 30 days - we haven't made much progress due to lack of funds
- ◆ Reduce number of first-time homeless - we've identified the risk factors that we should be tracking, and are gathering this data during housing assessments
- ◆ Increase System Performance Measures - as recently presented, some have increased while other have not.

MFHC Lead Agency Update

- **FY2019 HUD COC Notice Of Funding Availability**
 - **Racial Disparity**



TIMELINE

9/30/2019 - FY2019 CoC Program Competition Application DEADLINE

9/25/2019 - Post on website all parts of the Application (at least two days before submission)

9/13/2019 - Notify Project applicants of acceptance/ranking (at least 15 days prior to 9/30/2019)

8/29/2019 - Review, Score, Rank

8/23/2019 - Project application deadline (at least 30 days before 9/30/2019)

8/16/2019 - Letter of Intent



HUD Goals

Prevent and end homelessness among Veterans

Finish the job of ending chronic homelessness

Prevent and end homelessness for families, youth, and children

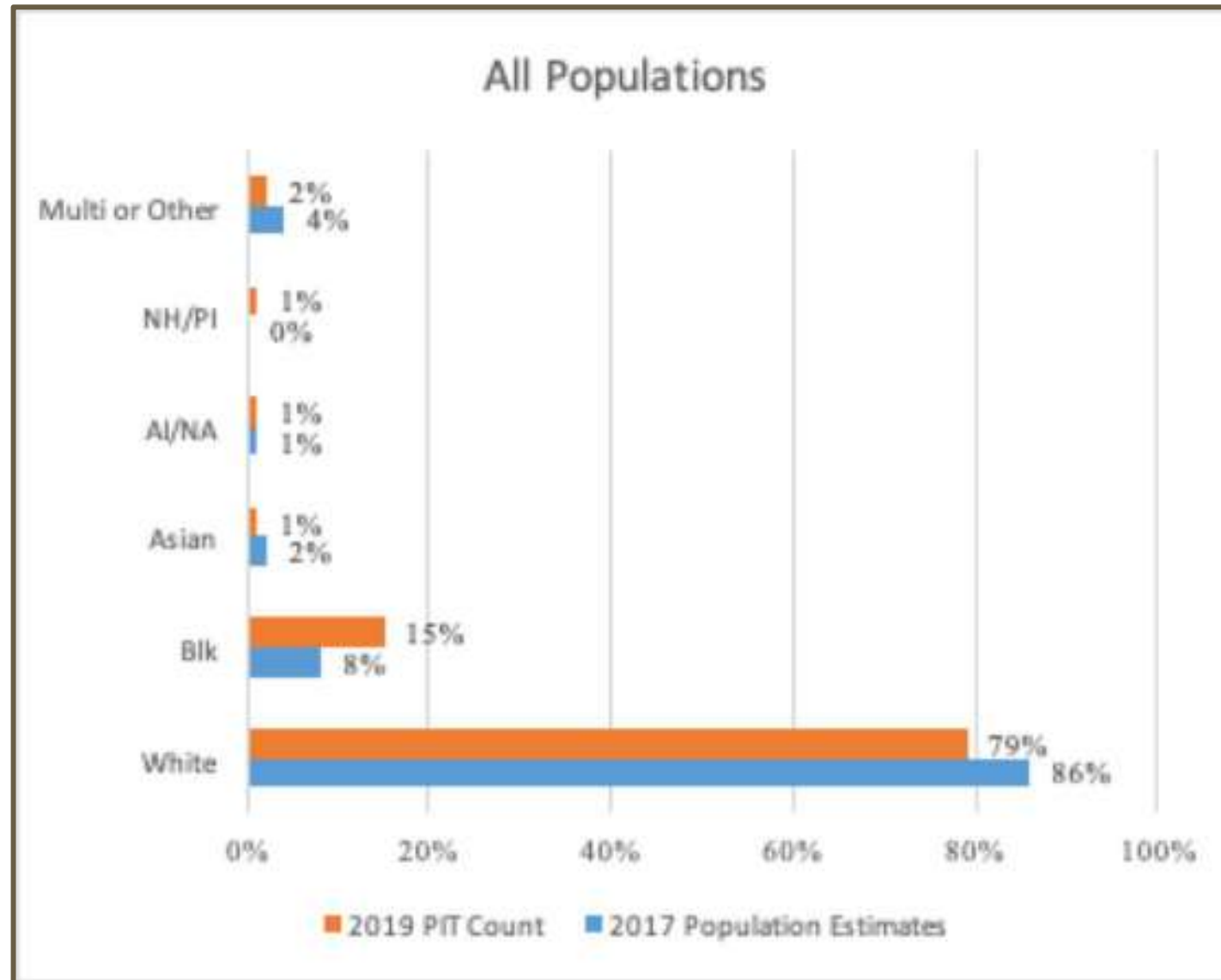
Set a path to end all types of homelessness.



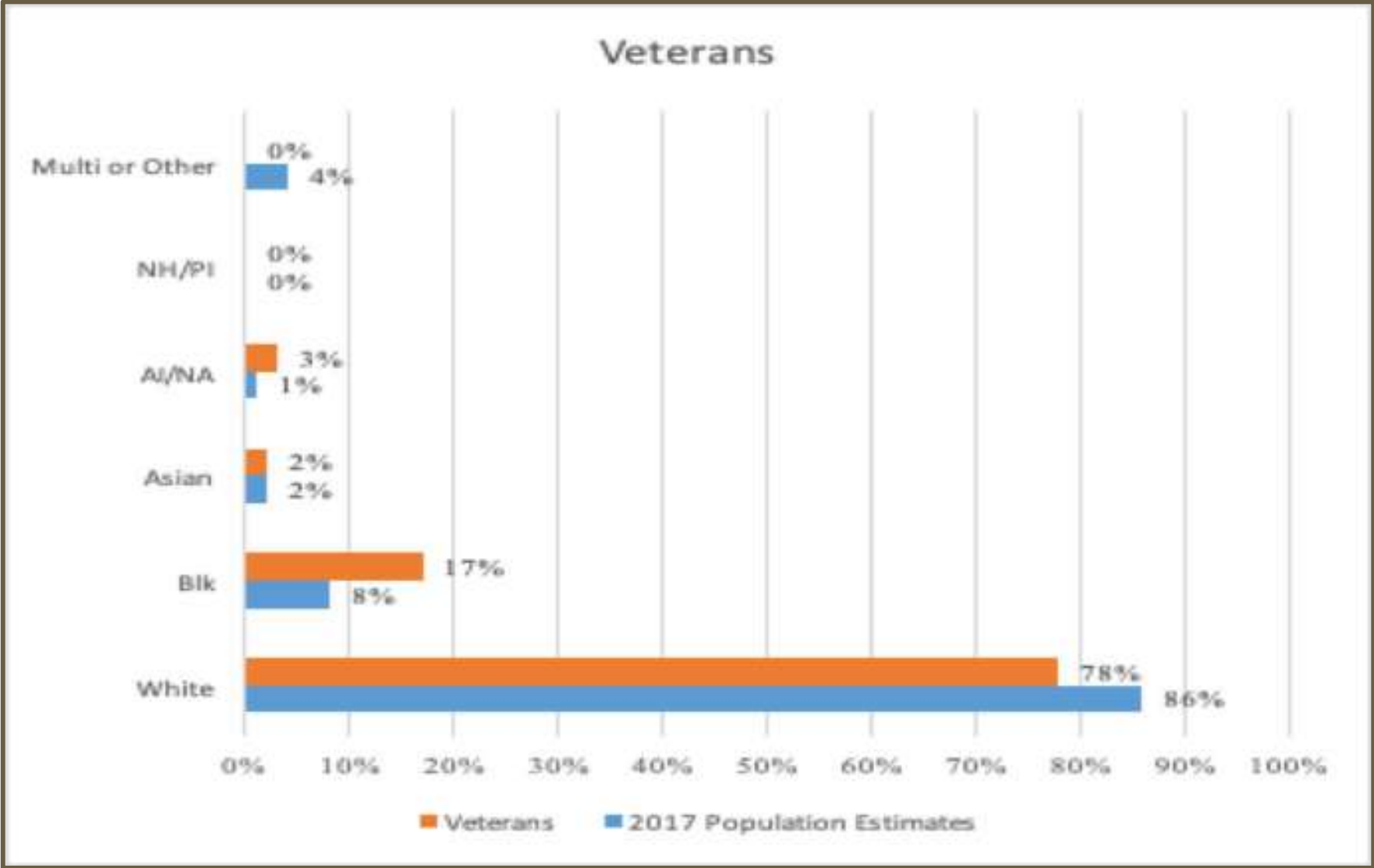
Racial Disparity

- United States Interagency Council on Homelessness (USICH)
- Understand and address overrepresentation of people of color in homelessness
- Analyzing Data
 - 2019 PIT Count - today
 - 2018-2019 Shelters, Rapid-Rehousing, Permanent Supportive Housing - Next month

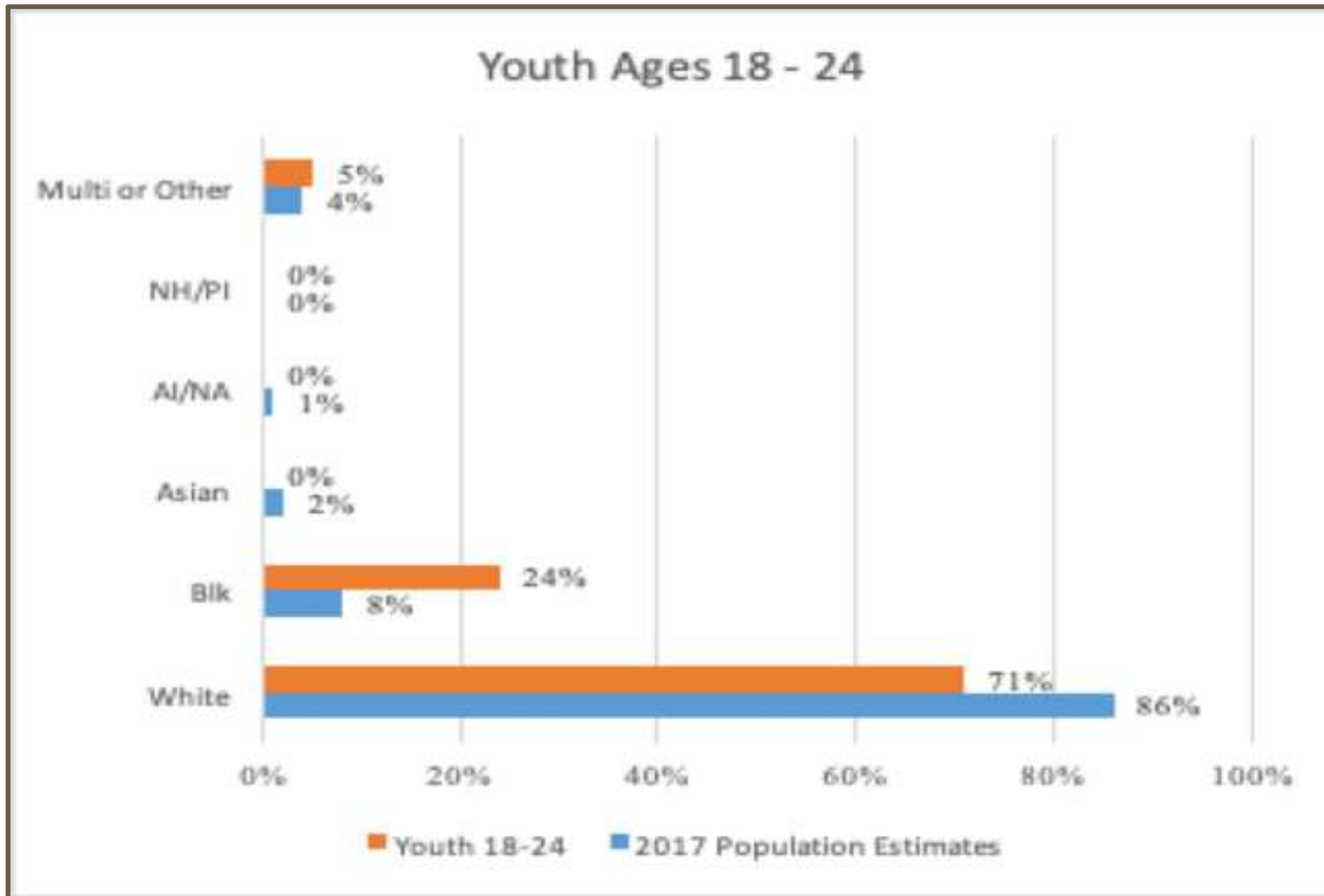
Racial Disparity - All Populations



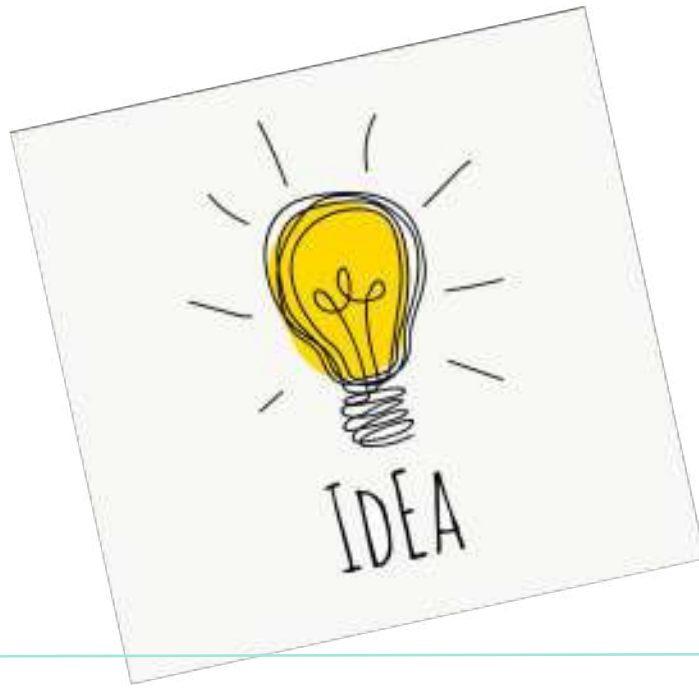
Racial Disparity - Veterans



Racial Disparity - Youth



Membership Input – *Gaps in Service, Ideas, etc.*



1st Annual Recognition Breakfast

Citrus Hills Golf & Country Club

OCTOBER 30, 2019



Mid Florida Homeless Coalition, Inc.
Mid Florida Homeless Coalition, Inc.

Annual MFHC Homeless Conference



DECEMBER 13, 2019



EMBRACING *Change* AND
ACHIEVING *Success* FOR ALL

Annual Conference

October 9-11, 2019 | www.fchonline.org
Rosen Centre Hotel



OCTOBER 9 - 11, 2019



Mid Florida Homeless Coalition, Inc.
Mid Florida Homeless Coalition, Inc.

Next CoC Ending Homelessness & Governing Board Meeting September 23, 2019



Thank you,

Mid Florida Homeless Coalition, Inc.

104 E Dampier Street

Inverness, FL 34450

352.860.2308

