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| Goal 1: | Increase Capacity | | | | | |
| Objective: | Partnerships and Funding | | | | | |
| | Strategy | Action Steps | Person/ Organization Responsible | Timeframe | Status | NOTES |
| CoC Engagement | Increase participating in CoC Ending Homeless Meetings | Review the HUD CoC chart from the FY2018CoC Application | Mid Florida Homeless Coalition Staff | | | |
| | | Determine entities to focus on and assign responsibilities | Governing Board & Mid Florida Homeless Coalition | 2019-Feb | | |
| | Collect input from throughout the CoC on how to make homelessness rare, brief and non-recurring | Use provider and alliance meetings as a platform to gather community concerns and opinions as well as seek out and solicit members that have a common interest in making homelessness rare, brief and non-recurring. | Mid Florida Homeless Coalition Staff | Throughout 2019 | | |
| | Increase Hospital participation in CoC | Obtain information from Central Florida CoC on how to share data. | Melissa/Governing Board- Hospital Waterman | | | |
| | | Develop plan to get hospitals involved. | Governing Board & Mid Florida Homeless Coalition | 2019 | | |
| | Increase Jail participation in CoC | Identify contact person for each County | Barbara Wheeler/MFHC | Dec 2018 | | |
| | | #Set up a meeting with contact person. #Be apart of CIT training and speak about Outreach/PATH. | Mid Florida Homeless Coalition | Feb-19 | | |
| | Determine the CoC's open invitation process for soliciting new members, including any special outreach | Solicit memberships twice a year. -November-January -Invite members who attend the one day conference to join or have someone in their organization join as a member. | Mid Florida Homeless Coalition Staff & Governing Board Members | Nov 2018- Jan2019 Spring 2019 | | Former paid member organizations were sent applications; Email sent out to entire distribution list asking for paid and unpaid memberships; requests made at provider meetings |
| | | Educate Governing Board Members so that they can spread the word about grant opportunities. | Mid Florida Homeless Coalition Staff | | | Board member presentation created, but needs to be modified for Governing Board presentation |
| | Describe how the CoC will notify the public of the FY2019 CoC Program Competition | Utilize provider and alliance meetings as a platform to announce HUD CoC & other grant opportunities. Utilize website and Facebook. Announce in newspapers that provide local content. | Mid Florida Homeless Coalition Staff | When NOFA is released | | |

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| CoC Coordination | Identify Federal, State, Local, Private and other organizations that serve homeless that need to be included in the CoCs coordination, planning & operation of projects | Review the HUD CoC chart from the FY2018 CoC Application (see below) | Mid Florida Homeless Coalition Staff & Governing Board Members | Feb-19 | | |
| | | ~Local Government ~CDBG/ESG recipient ~Law Enforcement ~EMS/Crisis ~Mental Health & Substance Abuse Providers ~Affordable Housing Developers ~Disability Service Organizations & Advocates ~Public Housing Authorities ~Youth Providers ~Schools ~Victim Service Providers ~Street Outreach Team ~LGBT Advocates ~Human Trafficking Advocates ~Formerly homeless persons ~Realtors ~HOPWA organizations ~TANF providers ~Head Start Programs ~Foundations ~DOJ ~Health & Human Services ~Housing and Services provided through Local, State & Federal dollars ~Housing & Service Programs privately funded | Mid Florida Homeless Coalition Staff & Governing Board Members | Ongoing | In Progress | Local Gov't, Mental Health & Substance Abuse, DV organizations & formerly homeless person on Governing Board |
| | Local efforts to address the safety needs of Domestic Violence, Dating Violence, Sexual Assault, & Stalking Survivors | Determine how to use CoC data to assess the scope of community needs related to DV & homelessness | Paula Holtsclaw/Mid Florida Homeless Coalition & DV Shelters | Jun-19 | | |
| | | <i>Establish protocols and determine how to maximize client choice for housing and services while ensuring safety & confidentiality</i> | MFHC Staff and DV Providers | | | |
| | | Determine CoC safety & planning protocols & how they are included in the CAS | Coordinated Access Committee | | In Progress | MFHC staff & Dawn Center staff are wokin on this. |
| | Work with Public Housing Authorities to serve more persons who are homeless | Tracking new admissions into Public Housing & Housing Choice Voucher programs who are experiencing homelessness at entry. | Public Housing Authorities | Ongoing | In Progress | PHAs are asked to give us this information annually for the NOFA |
| | | Encourage PHA to develop General or Limited Homeless Preference - Hernando County Housing Authority; Eustis Housng Authority; Lake County Housing Services. | Governing Board & Mid Florida Homeless Coalition | | | |
| | | Encourage PHAs to develop Move-On Strategies | Governing Board & Mid Florida Homeless Coalition | | | |
| | Develop strategies to address needs of LGBT population | Determine needs not being met | | | | |

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| | | Evaluate unmet needs to develop strategies | | | | |
| | Develop strategies to prevent criminalization of homelessness | Research what other communities have done. | Governing Board & Mid Florida Homeless Coalition | | | |
| | | Determine what steps need to be taken to develop a strategy. | Governing Board & Mid Florida Homeless Coalition | | | |
| Funding Priorities | Develop policy for prioritization of HUD CoC Funding | Establish Policy to make Permanent Supportive Housing first priority and Rapid ReHousing 2nd priority. | Governing Board & Mid Florida Homeless Coalition | Jan 2019 | In Progress | |
| | Establish ESG Funding for next 3-year grant cycle | Hold CoC Ending Homelessness Meeting to encourage input | Governing Board & Mid Florida Homeless Coalition | Sep 2018 | Complete | Meeting held - no input received after meeting |
| | | Planning Committee to discuss funding priorities | Governing Board (Planning Committee) & Mid Florida Homeless Coalition | Oct 2018 | Complete | Meeting held - requested input from MFHC staff |
| | | Discuss funding priorities | Mid Florida Homeless Coalition Staff | Nov 2018 | Complete | Meeting held |
| | | Present funding priorities at CoC Ending Homelessness Meeting & request input | Governing Board & Mid Florida Homeless Coalition | Nov 2018 | Complete | Meeting held |
| | | Present final funding priorities to Governing Board | Governing Board & Mid Florida Homeless Coalition | Jan 2019 | | |
| | Establish Challenge Funding for next 3-year grant cycle | Hold CoC Ending Homelessness Meeting to encourage input | Governing Board & Mid Florida Homeless Coalition | Sep 2018 | Complete | Meeting held - no input received after meeting |
| | | Planning Committee to discuss funding priorities | Governing Board (Planning Committee) & Mid Florida Homeless Coalition | Oct 2018 | Complete | Meeting held - requested input from MFHC staff |
| | | Discuss funding priorities | Mid Florida Homeless Coalition | Nov 2018 | Complete | Meeting held |
| | | Present funding priorities at CoC Ending Homelessness Meeting & request input | Governing Board & Mid Florida Homeless Coalition | Nov 2018 | Complete | |
| Present final funding priorities to Governing Board | | Governing Board & Mid Florida Homeless Coalition | Jan 2019 | | | |
| Goal 2: | System Advocacy | | | | | |
| Objective: | Education and Awareness | | | | | |
| | Regular training provided to CoC providers & operators of | Establish VI-SPDAT training schedule each year | Kristy Lindke/Mid Florida Homeless Coalition | Yearly | In Progress | Months have been determined, locations are to be confirmed within a month. |

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| CoC Engagement | coordinated entry processes that addresses best practices in serving DV | Establish Diversion Training schedule throughout the CoC | Kristy Lindke/Mid Florida Homeless Coalition | 2019 | In Progress | Some Diversion training will be held monthly at Provider meetings starting in March, & organizations encouraged to attend full training. |
| CoC Coordination | Educate community on anti-discrimination areas | Conduct training with providers on how to effectively implement Equal Access to Housing in HUD Programs regardless of sexual orientation or gender identity | | Yearly | | Need to find a provierto do this - to be a part o annual trainings |
| | | Implementation of anti-discrimination policy | | | | |
| | Increase awareness of educational opportunities throughout the CoC | Update website with links to trainings that are available via various sources (HUD webinars, DCF, MFHC, etc) | Mid Florida Homeless Coalition | Ongoing | In Progress | MFHC trainings are being posted on the calendar on the website |
| | | Work with provider of main stream benefits to provide trainings to providers throughout the CoC. | Mid Florida Homeless Coalition & Governing Board Members | | | |
| | Further develop discharge planning | Foster Care | Governing Board, Mid Florida Homeless Coalition, Kids Central | Ongoing | | |
| | | Health Care | Governing Board, Mid Florida Homeless Coalition, all hospitals | Ongoing | | |
| | | Mental Health Care | Governing Board, Mid Florida Homeless Coalition, LSF, LifeStream | Ongoing | | |
| | | Correctional Facilities | Governing Board, Mid Florida Homeless Coalition, County Jails | Ongoing | | |
| | Increase Governing Board Membership | Identify types of businesses and organizations to be invited. | Governing Board & Mid Florida Homeless Coalition | Ongoing | | |
| | | Send Governing Board Membership form to people identified. | Barbara Wheeler/MFHC | Nov 2018 | Complete | |
| Vote on new members | | Governing Board | Jan 2019 | | | |
| Goal 3: | Quality Assurance | | | | | |
| Objective: | Data & Written Standards | | | | | |
| | Strategy | Action Steps | Person/ Organization Responsible | Timeframe | Status | |
| | | Develop Coordinated Access Policies | CAS Committee | | | |

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| Establish and Maintain CAS | Develop a Coordinated Access System that meet HUD requirements | Develop a Coordinated Access System Manual | CAS Committee | | APPROVED 3/2/18 | |
| | | Review process & outcomes, make recommendatons for improvements | CAS Committee | Bi-monthly | In Progress | |
| | | Develop and distribute self-assessment surveys to those Assessed | CAS Committee | | Jun-19 | |
| | | Monitor and evaluate the affectiveness of CAS | | Annually | | |
| CoC Strategic Planning Objectives | Strengthen the service response to people who are at risk of homelessness. | Encourage providers of at-risk financial services to put participants in the best possible position to maintain a tenancy via assistance with budgeting, financial planning, debt management and linking people with mainstream services within the CoC to give people the support they need to stay in their homes | MFHC Staff and funders | | | |
| | | Establish Diversion Training schedule throughout the CoC | Kristy Lindke/Mid Florida Homeless Coalition | 2019 | In Progress | |
| | End Chronic Homelessness | Determine if all PSH clients on BNL could be re-evaluated for RRH to reduce the impact on PSH beds. | Mid Florida Homeless Coalition | Ongoing | | |
| | | Determine how many of the persons self-identified can be certified as chronically homeless. | MFHC Staff and Homeless Providers | Ongoing | Started | |
| | | Develop a self-assessment document for PSH providers | Performance Committee | Aug-19 | | |
| | | Monitor every CoC HUD project | Mid Florida Homeless Coalition | Mar-19 | Planned | |
| | | Ensure PSH providers have implemented a move-on process in their programs. | MFHC Staff and PSH Providers | Mar-19 | Planned | |
| | End Veteran Homelessness | Review outcomes of monitoring, and determine if any CoC policies need to be updated | Performance Committee | May-19 | | |
| | | Maintain By-Name-List of all Veterans and work to get them housed - hold by-weekly calls | MFHC Staff, VA Vash providers, SSVF providers, outreach teams, any other people working with homeless Veterans | Ongoing | | |
| | | Develop Veterans Leadership Group | MFHC, SSVF providers | 2019 | | |
| | Rapidly Rehouse Households | Track number of households with children becoming homeless monthly | MFHC Staff | Quarterly | In Progress | |

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| with Children within 30 days | Determine strategy for rehousing families with children within 30 days | Governing Board, MFHC Staff and Homeless Providers | | | |
| Address unique needs of unaccompanied homeless youth | Review the needs of Human Trafficking and other forms of exploitation, LGBT homeless youth, exits from foster care into homelessness, family reunification & community engagement, and positive youth development, trauma informed care, and the use of risk & protective factors in assessing youth housing & service needs. | | | | |
| | Review strategy to increase housing and services for all youth experiencing homelessness, and increase housing & services for youth experiencing unsheltered homelessness. | | | | |
| Collaborate with Educational Services | Develop a MOU with all four school districts. | Mid Florida Homeless Coalition | May 2019 | | |
| | Develop, approve, and implement policy on educating homeless families of eligibility for education services. | Mid Florida Homeless Coalition | Jan 2019 | | |
| | Determine the process the CoC will use to identify risk factors of becoming homeless for the first time | Mid Florida Homeless Coalition | Nov 2018 | | |
| | <i>Begin tracking risk factors: legal matters; special housing needs; risky behaviors; substance abuse; mental health, criminal activity; language barriers; landlord tenant issues, credit history & budgeting via SPDAT & HMIS</i> | Mid Florida Homeless Coalition - Coordinated Access System and Homeless Management Information System programs | | | |
| | Add new fields to HMIS database | MFHC - Paula Holtsclaw | Nov-18 | | |
| | Provide first report to CoC | Mid Florida Homeless Coalition | Jan 2019 | | |
| | Determine the strategy to address individuals & families at risk of becoming homeless | CoC Members | | | |
| | <i>#1 - Training - identifying resources, Quick Resource Cards</i> | | | | |
| | <i>#2 - MOU/MOA</i> | | | | |
| | <i>MOU/MOA - MFHC with Others</i> | | | | |
| Local workforce board for job training and placements | Mid Florida Homeless Coalition | Feb 2019 | | | |

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| Increase System Performance Measures | Reduce the Number of the First-Time Homeless | Local business entity to make jobs available to the adults in the family assisted | Mid Florida Homeless Coalition | Feb 2019 | | |
| | | Local healthcare providers to address family health needs | Mid Florida Homeless Coalition | Feb 2019 | | |
| | | Local mental health providers to treat family mental illness needs | Mid Florida Homeless Coalition | Feb 2019 | | |
| | | Local substance abuse treatment for family member's addiction issues | Mid Florida Homeless Coalition | Feb 2019 | | |
| | | Local school district to ensure child of school age continues to access education | Mid Florida Homeless Coalition | Feb 2019 | | |
| | | Local Head Start or other daycare providers to place the children into daycare | Mid Florida Homeless Coalition | Feb 2019 | | |
| | | <i>MOU/MOA - Others with Others</i> | | | | |
| | <i>#3 - Diversion</i> | | | | | |
| | Learn more about Diversion | Mid Florida Homeless Coalition | Nov-18 | Complete | | |
| | Train other organizations about Diversion | Mid Florida Homeless Coalition | | | | |
| | Introduce Diversion at Provider meetings | Mid Florida Homeless Coalition | Mar-Nov-19 | | | |
| | <i>#4 - Wrap around servcies</i> | | | | | |
| | Determine who is responsible for overseeing the CoC's strategy | | | | | |
| | Reduce the length of time persons remain homeless | Determine the strategy to reduce the length-of-time homeless | Mid Florida Homeless Coalition & Governing Board Members | | | |
| | | Determine how the CoC identifies & houses people with longest length of time homeless | | | | |
| Determine who is responsible for overseeing the CoC's strategy | | Mid Florida Homeless Coalition & Governing Board Members | | | | |
| Have successful permanent housing placement | Develop strategy to increase the rate of which persons move to PH & retain PH | | | | | |
| | Determine who is responsible for overseeing the CoC's strategy | | | | | |
| Decrease in # of persons moved to PH exit to homelessness | Determine Strategy to identify persons who to return to homelessness | | | | | |
| | Determine strategy to reduce additional returns to homelessness | | | | | |
| | Determine who is responsible for overseeing the CoC's strategy | | | | | |
| Employment and Income | Evaluate programs to determine challenges | MFHC & HUD CoC funded providers | | | | |

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| Growth for persons in CoC-Funded Programs | Determine Strategy to increase employment and/or income | Performance Committee & CoC HUD funded providers | | | |
| Successful placement from Street Outreach to PH | Monitor and effectiveness of outreach programs | Performance Committee | | | |
| | Determine strategy for increasing PH placement | | | | |
| Successful placement from ES, TH, and PH-RRH who exited to PH | Evaluate the numbers by types of programs | CoC Members | | | |
| | Develop strategy | Governing Board | | | |