

ESG – Rapid Re-Housing Catholic Charities DoSP

11/27/16 - 1/31/2018

# of HH Enrolled in RRH Program	8	Income at Entry (<i>adults</i>) 10 of 12 had income
# HH active # of HH housed & active # of HH housed & exited #HH exited w/o housing	4 3 2* 1	Avg. Days in Program (leavers vs stayers) 166 vs 168
Avg # of days from referral to enrollment # days from enrollment to housing	24 (from 4-63 days) 1 HH - 8-14 days 4 HH - 31-60 days	# of Referrals - 13 - Pending - 0 - Enrolled - 8 - Denied - 5
Data Timeliness 0 days 1-3 days 4-6 days 7-10 days 11+ days	Individual Records 5 12 0 0 41	# Successful Exits - 3* # Unsuccessful Exits - 1 HH exited to Motel paid by self; terminated from program for violating agency rights and responsibilities

Denied Reasons:

- 2 - Lacked eligibility - did not disclose past evictions/criminal history
- 2 - Self-resolved
- 1 - asked to be referred to Citrus County as that is where she wanted to live

Housed & Exited / # Successful exits
- 1 person who was enrolled was successfully exited to Pasco County RRH where she was housed without any formal assistance from Catholic Charities other than referral (she does not have a move-in date for this program).

ESG – Rapid Re-Housing LifeStream Behavioral Center

10/27/17 - 1/31/18

# of HH Enrolled in RRH Program	4	Income at Entry (<i>adults</i>) 4 of 6 had income 2 are missing this information
# HH active # of HH housed & active # of HH housed & exited #HH exited w/o housing	0 4 0 0	Avg. Days in Program (leavers vs stayers) 0 vs 51
Data Timeliness 0 days 1-3 days 4-6 days 7-10 days 11+ days	Individual Records 3 4 0 0 4	# of Referrals - 0 - Pending - 0 - Enrolled - 0 - Denied - 0
Avg # of days from referral to enrollment	0*	Successful exits - 0
# days from enrollment to housing	0*	Unsuccessful exits - 0

LifeStream received 6 HH transferred from MFHC ESG or Challenge RRH to continue providing case management.

Four of them were enrolled in ESG RRH effective 12/1/17.

No new referrals were requested during December or January.

*None of the enrolled HH were referred via the system; it was an emailed referral.

ESG – Rapid Re-Housing United Way of Citrus County

11/1/17 - 1/31/18

# of HH Enrolled in RRH Program	4	Income at Entry (<i>adults</i>) 6 of 8 had income
# HH active # of HH housed & active # of HH housed & exited #HH exited w/o housing	1 3* 0 0	Avg. Days in Program (leavers vs stayers) 0 vs 42
Avg # of days from referral to enrollment # days from enrollment to housing	1 7 days or less	# of Referrals - 3 - Pending - 1** - Enrolled - 2 - Denied - 0
Data Timeliness 0 days 1-3 days 4-6 days 7-10 days 11+ days	Individual Records 0 1 5 0 0	Successful exits - 0 Unsuccessful exits - 0

*Two of the three HH housed & active were initially housed by Challenge, and ESG RRH was added for additional resources.

**Pending for 41 days; notes indicate regular attempts have been made but person is not returning calls and is no longer at that shelter.

ESG – Rapid Re-Housing

Mid Florida Homeless Coalition

7/1/17 - 1/31/18

# of households served	6	Income at Entry (<i>adults</i>) 8 of 10 had income
# of households housed	6*	Avg. Days in Program (leavers vs stayers) 0 vs 188
Data Timeliness	Individual Records	Households are those who were being helped by LCAA and/or The Refuge prior to July 1.
0 days	0	
1-3 days	0	
4-6 days	0	
7-10 days	0	
11+ days	8	

*5 of the 6 HH were housed prior to being turned over to MFHC; the remaining HH was housed by MFHC.

ESG – Street Outreach LifeStream

10/27/17 - 1/31/18

# of households served	Total - 60	average # days since engagement (CM) - adults only
	Citrus - 15	
# of households moved into PH	Hernando - 19	Citrus - 0 HH engaged Hernando - 6 HH @ 55 days Lake - 0 HH engaged Sumter - 2 HH @ 48 days
	Lake - 20	
	Sumter - 6	
	0	
# of days homeless prior to enrollment adults only	one night or less - 0	
	two nights to six nights - 3	
	one week or more, but less than a month - 5	
	one month or more, but less than 90 days - 4	
	90 days or more, but less than 1 year - 9	
	one year or longer - 19	
	unknown - 20	

Challenge – Rapid Re-Housing & HP Catholic Charities DoSP

1/15/17 - 1/31/18

# of HH Enrolled in RRH or HP Program	RRH - 8 HP - 5	Income at Entry (<i>adults</i>) 13 of 14 had income
# HH active # of HH housed/stabilized & active # of HH housed/stabilized & exited #HH exited w/o housing	RRH - 2, HP - 5 RRH - 4, HP - 4* RRH -2, HP - 0 RRH - 0, HP - 0	Avg. Days in Program (leavers vs stayers) 117 vs 219
Avg # of days from referral to enrollment	RRH - 45 (7-122 days) HP - 30 (5-56 days)	# of HP Referrals - 9 - Enrolled - 5 - Denied - 4
# days from enrollment to housing (RRH only)	1 HH - 22-30 days 2 HH - 31-60 days 2 HH - 61-180 days 1 HH - 181-365 days	# of RRH Referrals - 12 - Pending - 0 - Enrolled - 9 - Denied - 3 (1 of the 9 enrolled was moved to ESG)
Data Timeliness 0 days 1-3 days 4-6 days 7-10 days 11+ days	Individual Records 3 2 5 7 21	Successful exits - 2 Unsuccessful exits - 0

Denied Reasons:

HP

- 1 contact could not be made, denied after 147 days pending
- 2 - Self-resolved - this is the same client (denied, re-assigned then denied again)
- 1 - Needs could not be met by program

RRH

- 1 - self resolved
- 1 - Denied as expired, after 154 days pending
- 1 - Not eligible due to temporary housing

*1 of the 5 HP households was previously reported as being stabilized; this was an error on the Admin's part-the client lost housing after enrollment in HP and at last contact was living in a tent since 10/20/17; no case notes since 12/1/17.

Challenge – Rapid Re-Housing Dawn Center

11/1/17 - 1/31/18

# of HH Enrolled in RRH Program	2	Income at Entry (<i>adults</i>) 1 of 3 had income
# HH active # of HH housed & active # of HH housed & exited #HH exited w/o housing	0 1 0 1	Avg. Days in Program (leavers vs stayers) ?? vs 22
Avg # of days from referral to enrollment	??	# of Referrals - 2 - Pending - 0 - Enrolled - 2 - Denied - 0
Avg # days from enrollment to housing	22 days	
Data Entry Timeliness	This program is not entered into HMIS so I cannot attest to timeliness.	Successful Exits - 0 Unsuccessful Exits - 1

There were data quality issues at time of January report; missing information for a number of areas like prior residence, length of time in that residence, non-cash benefits, health insurance, etc.

The agency has been advised of these issues.

Challenge – Rapid Re-Housing & HP LifeStream

11/1/17 - 1/31/18

# of HH Enrolled in RRH or HP Program	RRH - 2 HP - 0	Income at Entry (<i>adults</i>) 1 of 2 had income (1 is missing income information)
# HH active # of HH housed/stabilized & active # of HH housed/stabilized & exited #HH exited w/o housing	RRH - 1, HP - 0 RRH - 1, HP - 0 RRH - 0, HP - 0 RRH - 0, HP - 0	Avg. Days in Program (leavers vs stayers) 0 vs 54
Avg # of days from referral to enrollment (RRH & HP)	5	# of Referrals - 3 - Pending - 3 - Enrolled - 0 - Denied - 0
# days from enrollment to housing (RRH only)	0	
Data Timeliness 0 days 1-3 days 4-6 days 7-10 days 11+ days	Individual Records 0 1 0 0 2	Successful exits - 0 Unsuccessful exits - 0

1 of the RRH households was a transfer from MFHC; there was no HMIS referral.

Pending Referrals:

1 HP referral is 59 days pending and is for our dear elderly friend in Lake County, who appears to have been enrolled in Challenge RRH instead.

2 others have been pending for approx. 41 days, but have not yet been touched by Case Manager.

Challenge – Rapid Re-Housing & HP United Way-Citrus

1/15/17 - 1/31/18

# of HH Enrolled in RRH or HP Program	RRH - 45 HP - 12	Income at Entry (<i>adults</i>) 46 of 63 had income <i>3 are missing income info</i>
# HH not housed/stabilized # of HH housed/stabilized & active # of HH housed/stabilized & exited #HH exited w/o housing	RRH - 8, HP - 2 RRH - 21, HP - 8 RRH -10, HP - 2 RRH - 6, HP - 0	Avg. Days in Program (leavers vs stayers) 154 VS 181
Avg # of days from referral to enrollment (RRH & HP) # days from enrollment to housing (RRH only)	18.5 (from 1-77 days) 5 HH - 7 days or less 5 HH - 8 -14 days 2 HH - 15-21 days 5 HH - 22-30 days 9 HH - 31-60 days 7 HH - 61-180 days	United Way & Daystar 76 Referrals - 61 RRH, 15 HP Pending - 0 Completed - 42 RRH, 9 HP Denied - 19 RRH, 6 HP
Data Timeliness 0 days 1-3 days 4-6 days 7-10 days 11+ days	Individual Records 45 40 27 16 48	Successful exits - 10 HH Unsuccessful exits - 6 HH

Denied Reasons:

- | | |
|--------------------------|--------------------------|
| 3 Lacked Eligibility | 4 Out of Jurisdiction |
| 8 Not contact | 3 Self-Housed |
| 2 Refused services | 1 unknown |
| 2 referred by mistake | 1 Needs could not be met |
| 1 Daystar end of service | |

Slight difference in # of completed referrals & # of HH enrolled is due to overlap of Daystar & United Way providing the services.

Unsuccessful exits:

1. Family became belligerent and demanding; made no effort to increase income to become self-sufficient; after many attempts to calm things down, they were exited.
2. Client was not ready for housing; he remained in ES.
3. Client indicated early on that she would likely move north after surrendering children; notes indicate she didn't provide all required documentation and was exited due to disappearance
4. Client refused to comply with program guidelines.
5. Unable to make contact.
6. Client file contained blank enrollment forms; appeared to be a fake enrollment by Affinity.

Challenge – Rapid Re-Housing, HP, SOAR

Mid Florida Homeless Coalition

7/1/17 - 1/31/18

# of households served	RRH - 10 / 3 active HP - 6 / 4 active	Income at Entry (<i>adults</i>) 7 of 13 had income
# of households housed / stabilized	RRH - 6 HP - 5	Avg. Days in Program (leavers vs stayers) 90 vs 189
Data Timeliness	Individual Records	SOAR Enrollments
0 days	11	10 Persons
1-3 days	18	1 application submitted
4-6 days	2	
7-10 days	0	
11+ days	29	
# of households leaving	RRH - 7 HP - 2	Successful exits - 0 Unsuccessful exits - 2

HP

4 HH will remain with MFHC as they are doing well, require no \$ assistance, and only a monthly call to check up;
2 HH were exited so that Lifestream could take over their cases.

RRH

3 HH will remain with MFHC as they are doing well, require no \$ assistance, and only a monthly call to check up;
5 HH were exited so that LifeStream could take over their cases.

Unsuccessful Exits:

1 HH was exited due to not following the housing plan and violating lease agreement.

1 HH was exited because she was no longer qualified for RRH; she in fact scored too high on the SPDAT and needs PSH.

Challenge – Housing Locator Mid Florida Homeless Coalition

11/1/17 - 1/31/18

# of households served	12	Income at Entry (<i>adults</i>) 15 of 17 had income
# of households housed	5	Avg. Days in Program (leavers vs stayers) 52 vs 48
Avg # of days from referral to enrolled	3 days	Referrals - 12 Pending - 0 Completed - 9 Denied - 3
Avg # of days from enrolled to housed	45 days (from 28 - 59 days)	Affiliated Programs:
Data Timeliness	Individual Records	Irma Relief - 2 Challenge RRH - 4 ESG - 2 HUD CoC - 2 SHIP - 2
0 days	23	
1-3 days	2	
4-6 days	4	
7-10 days	0	
11+ days	8	

Denied Referrals
2 Self Housed
1 No income, no program enrollment to provide assistance

TANF Homeless Prevention Grant Daystar & LCAA

7/1/17 - 1/31/18

Total # of Households Served (1 HH each per month is required)	Daystar - 9 LCAA - 16	Adults w/ Any Income	35
		Adults w/ Earned Income	22
		Adults w/ SSDI, SSI	7
		Adults w/ Other types	11
Households Assessed (combined)	Rent/Mtg - 32 Utilities - 7	Direct Service Expenses to Date (in HMIS)	
		Rent - \$16,376.49	
		Mortgage - \$0 Utilities - \$960	
Data Quality % of Error Rate	Daystar - 9.09% (destination) LCAA - 8.06% (personal info)	Referrals* to Homeless Prevention Grant	
		Referrals Sent: 9 Referrals Enrolled: 0 Referrals Pending: 5 Referrals Denied: 4	
Data Timeliness 0 days 1-3 days 4-6 days 7-10 days 11+ days	Daystar - LCAA		*Coordinated Entry <i>referrals are not required for this grant</i>
	39	- 23	
	11	- 5	
	16	- 0	
	9	- 9	
18	- 25		

Daystar
 2 Denied referrals:
 needs could not be met
 by program (referrals
 sent by Lake County
 agency)

LCAA
 2 Denied referrals: 1
 needs could not be met,
 1 not eligible
 5 Pending: between 173
 - 178 days

**HUD CoC - RRH
Catholic Charities Citrus/Hernando**

will begin in February 2018

# of households served	0	Income at Entry <i>(adults)</i> 0 of 0 had income
# of households housed	0	Avg. Days in Program (leavers vs stayers) 0 vs 0
Data Timeliness 0 days 1-3 days 4-6 days 7-10 days 11+ days	Individual Records 0 0 0 0 0	Referrals - 0 <i>Agency requested first 2 referrals on February 12</i>
# of households leaving	0	Successful Exits - 0 Unsuccessful Exits - 0

PATH – Street Outreach

Mid Florida Homeless Coalition

10/31/17 - 1/31/18

# persons with a project start date	54	average # days since first contact	48
# persons reaching "Engagement" status	6	# persons received Status Determination	1
# persons receiving Case Management	1	# persons exited to PH # persons exited to Other	0 4
# of days homeless prior to enrollment	one night or less - 0 two nights to six nights - 4 one week or more, but less than a month - 3 one month or more, but less than 90 days - 4 90 days or more, but less than 1 year - 3 one year or longer - 15 unknown - 25		

Citrus County Housing - PSH

9/1/17 - 1/31/18

# of households served # of persons Staying # of persons Leaving	12 16 0	# of Chronically Homeless Households	8
Data quality Issues Universal Data Elements Income & Sources at Annual Assessment Personal Information	Error Rate o missing 16.67% o missing	Avg. Days in Program (leavers vs stayers) 0 vs 1300 days	
Income Growth of Stayers (adults) # of Adult Stayers # with Income at entry # with Missing Income at entry # Missing Assessments (1 not due) # Retained Income @ Assessment # Increased Income @ Assessment	13 6 0 3 0 6	Income Growth of Leavers (adults) # of Adult Leavers # with Income at entry # with Missing Income at entry # with Reduced Income at Exit # Retained Income @ Exit # Increased Income @ Exit	0 - - - - -
Health Insurance (all persons) # with at entry # without at entry # with at exit/assessment # without at exit/assessment	1 15 1 9*	Successful Exits - 0 Unsuccessful Exits - 0	

Referrals:
 Pending - 0
 Completed - 0
 Denied - 0

*Health Insurance
 4 Annual assessments
 not yet required, 2
 persons are missing
 info

Lake County Housing - PSH

10/1/17 through 1/31/18

# of households served	9	# of Chronically Homeless Households	6
# of persons Staying	15		
# of persons Leaving	1		
Data quality	Error Rate	Avg. Days in Program (leavers vs stayers) 953 vs 1184 days	
Timeliness - 11+ days	3 of 3		
Destination	0%		
Universal Data Elements - SSN	0%		
Income & Sources at Annual Assessment	42.86%		
Income Growth of Stayers (adults)		Income Growth of Leavers (adults)	
# of Adult Stayers	10	# of Adult Leavers	1
# with Income at entry	6	# with Income at entry	1
# with Missing Income at entry	0	# with Missing Income at entry	0
# Missing Assessments (3 not due)	6	# with Reduced Income at Exit	0
# Retained \$ @ Assessment	1	# Retained Income @ Exit	0
# Increased \$ @ Assessment	2	# Increased Income @ Exit	1
Health Insurance (all persons)		Successful Exits - 0 Unsuccessful Exits - 1 (Jail or prison)	
# with at entry	13		
# without at entry	3		
# with at exit	1		
# without at exit	0		

Referrals:
Since Oct 1, 2017, one referral was sent on 10/30/17 took 74 days to enroll.

1 referral sent on 12/15/17 has been at Pending In Process for 42 days.

1 referral sent on 7/21/17 was enrolled on 11/7/17 (174 days) but is not yet housed. He was referred to Housing Locator on 1/11/18.

There are 3 open vouchers (2 have enrollments but no housing has been located, and 1 has not yet been enrolled).

LifeStream Behavioral Center - PSH

9/1/17 - 1/31/18

<p># of households served # of persons Staying # of persons Leaving</p>	<p>8 5 3</p>	<p># of Chronically Homeless Households <i>* 1 of the 5 not listed as being CH came from TH in early 2017 and is being re-assigned to Lake County PSH</i></p>	<p>4*</p>
<p>Data quality Timeliness - 11+ days Income & Sources at Annual Assessment Destination</p>	<p>Error Rate 2 exits 25% 0 missing</p>	<p>Avg. Days in Program (leavers vs stayers) 2429 vs 1454 days</p>	
<p>Income Growth of Stayers (adults) # of Adult Stayers # with Income at entry # with Missing Income at entry # Missing Assessments (1 not due) # Retained Income @ Assessment # Increased Income @ Assessment</p>	<p>5 2 0 2 1 2</p>	<p>Income Growth of Leavers (adults) # of Adult Leavers # with Income at entry # with Missing Income at entry # with Reduced Income at Exit # Retained Income @ Exit # Increased Income @ Exit</p>	<p>3 2 0 0 0 3</p>
<p>Health Insurance (all persons) # with at entry # without at entry # with at exit # without at exit</p>	<p>4 4 3 0</p>	<p>Successful Exits - 3 1 to Rental 2 to Long-term care facility or nursing home</p>	

Referrals:
Pending - 0

Requested - 0